



Non-Verbal Communication for the Security Environment

About Non-Verbal Communication

Understanding subtle cues in body language, detecting shifts in facial expressions, and recognising patterns of behaviour are paramount in assessing potential threats and de-escalating tense situations.

The Non-Verbal Surveillance & Analysis Training (NV-SAT) Package and individual Non-Verbal Communication (NVC) courses serve as an invaluable tool for Military, Law Enforcement and Security Specialists, allowing them to establish rapport, project authority, and navigate complex scenarios with heightened situational awareness.

Non-Verbal Communication: Enabling the 'Reading the Room' Capability

Whether it's 'reading the room' during crowd control or assessing the demeanour of an individual during a security screening, proficiency in Non-Verbal Communication is a force multiplier, enabling personnel to enhance safety measures, and respond effectively to the constantly evolving, dynamic, and often challenging situations they may encounter on a day-to-day basis.

Conveying & Interpreting Information

In a security environment, NVC plays a critical role in conveying and interpreting information, often supplementing or even replacing verbal exchanges in certain situations.

One key aspect is the use of body language and gestures to signal and interpret security-related cues.

For example, Military, Law Enforcement or Security Personnel may use specific hand signals or gestures to communicate silently during tactical operations, or in environments where maintaining silence is crucial to operational security and success. The absence of verbal communication significantly reduces the risk of giving away sensitive information to potential threats and hostiles.

The ability to read and interpret facial expressions can also play a crucial part in identifying potential threats, detecting deception, and assessing the overall mood of a situation.

Posture & Physical Positioning

Posture and physical positioning contribute to Non-Verbal Communication in security. A strong and assertive posture may convey confidence and authority, deterring potential threats. Conversely, a relaxed or non-threatening posture can help in de-escalating tense situations.

Understanding and utilising Non-Verbal Cues effectively is essential for personnel to navigate and respond to various scenarios, contributing to the overall safety and security of the operational environment.



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The NVC-SE Course

This is the foundation-level course that will provide the learner with a foundation NVC Course, covering all the mandatory learning required to gain a good grounding.

The course takes you on a transformative journey that will enhance your instinctive skills in reading non-verbal cues, tailored specifically for the Security Environment.

Whether it's 'reading the room' during crowd control or assessing the demeanour of an individual during a security screening, proficiency in non-verbal communication is a force multiplier, enabling security professionals to enhance safety measures and respond effectively to constantly evolving, dynamic, and challenging situations.

ANPA and ANOTA Mechanism

The NVC for the Security Environment (NVC-SE) Course has a specific focus on non-verbal cues – the silent language of threat detection.

Understand how to 'read the human landscape' and identify subtle, pre-incident indicators utilising our ANOTA and ANPA Situational Awareness Mechanism.

Why Take Our Course

- **Field-Tested Techniques:** Our unique course material has been developed and refined in action, ensuring you are learning tried and tested methods.
- **Comprehensive Coverage:** From Advanced Proxemics and Threat Detection, to Micro-Expressions and Cultural Differences, our course covers a wide range of relevant subjects.
- **Expert Coaches:** Learn from the best. Our team of experienced instructors brings a wealth of knowledge and practical tips to help you excel.

Learning Objectives

- Understand the nuances of Advanced Proxemics to maintain effective space boundaries.
- Learn to identify Hidden Weapons and Threat Detection for increased security.
- Gain insights into Pre & Post-Attack Profiling to prevent potential threats.
- Master the art of Client & Target Control to manage situations effectively.
- Develop skills in Duress Detection and recognising Suspicious Behaviours.



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- Understand Cultural Differences to communicate effectively across diverse cultures.
- Learn to read Micro-Expressions for an added layer of communication.
- Hone your skills in Interview & Questioning Procedures for effective information gathering.
- Establish strong relationships using our effective Building Rapport techniques.

Pre-Requisites

There are no pre-requisites for taking this online course.

Course Certificate

learners successfully who complete the online assessment will receive the N-VSAT Foundation Level Course Certificate (NVC-SE).

Course Subjects

- Identify the principles of detecting aggression and hostile intent.
- Be able to recognise the display non-verbal cues related to threat.
- Explain “Limbic Responses” and “Amygdala Hijacking”.
- Name the facial features displayed prior to an act of aggression.
- Spot the biometric cues that are precursors to an attack.
- Spot the nonverbals associated with hidden weapons.
- Explore the concept of ANPA and ANOTA.
- Use interpreters more effectively.
- Spot potential aggressors in a crowd.
- Learn how to apply NVC to improve operational effectiveness.

“... Taking courses in body language offers a range of practical skills that can positively impact various aspects of an individual's personal and professional life. It is an investment in communication proficiency, interpersonal relationships, and overall self-improvement ...”



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Sample Course Slides

Non-Verbal Communication for the Security Environment
Online Security Course

Learning Objective 3

Detecting Deceit
Identify signs of deceit.

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Learning Objective 3

Left Hemisphere

- Responsible for logical thinking
- Focused on analysis
- Responsible for language skills
- Controls speech
- Responsible for processing facts and numbers
- Controls reading and writing activities
- Controls volume and mathematical capabilities
- Specialises in sequential processing of information
- Controls left part of the body

Right Hemisphere

- Focused on intuition
- Controls the nonverbal dimension
- Responsible for spatial orientation
- Responsible for verbalis
- Responsible for ability to discriminate
- Responsible for creativity
- Creates emotions
- Produces dreams
- Specialises in out-of-order and parallel processing of information
- Controls left part of the body

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Learning Objective 4

Autonomic Nervous System & Body Language

When we speak about NVC and the ANS, we focus on the following functions:

- Heart rate
- Digestion
- Respiratory rate
- Pupillary response
- Urination
- Sexual arousal
- Fight or flight response
- Respiration
- Cardiac regulation
- Perspiration
- Coughing
- Swallowing
- Vomiting

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Learning Objective 7: Part B

Social Gaze **Intimate Gaze** **Power Gaze**

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Learning Objective 5: Part D

LEFT
Constructed Images

- Visualising
- Constructing or imagining
- visually lying
- Auditory
- Constructing sounds
- "Does it sound right?"
- Kinaesthetic
- Checking out feelings

RIGHT
Remembered Images

- Visualising
- Remembering Images
- Auditory
- Remembering Sounds
- Kinaesthetic
- Having internal dialogue

Straight Ahead Visualisation
Eye positions as looking at another person

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Learning Objective 7: Part C

Practical Applications Around NVC
Adornment – Influencing the Halo Effect

Task: Click on the buttons to view the related information.

- Body Image
- Body Type
- Clothing

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Ask for Olivia or Cathy**