

## Crowd Management [RESOLV-142]

Online Course Approved by the US Coast Guard



### About

Passenger ships carry a very large number of people, so it is vital for crew to have an understanding and an ability to assist passengers in any emergency situation.

STCW 2010 Code calls for crew to follow approved training in crisis management and human behaviour, with the training focused on applied psychology for competent assessment of both passenger and crew reactions.

To this end, Crowd Management training is required for all personnel designated to assist passengers in an emergency.

### Awarding Body

This course is fully approved by the US Coast Guard [USCG]. Upon successful completion, learners will receive a certificate in PDF format from VIRSEC Ltd.

### Target Audience

This course is intended for anyone at any level assigned with the responsibility for the safety of passengers in emergency situations on Ro-Ro and non-Ro-Ro passenger ships.

### Course Duration

This course has an expected duration of 4 to 5 hours depending on the learner's abilities and reading speed. However, you can enter and exit this course as often as you require.

### Regulations

VIRSEC's Crowd Management Course has been developed with the following considerations:

Based on the guidelines of IMO Model Course 1.28 & STCW Section A/V2 and A/V3, pa. 1, 2, and 3

### Why Take This Course

There are many key benefits studying an online course with VIRSEC, here are just a few of them:

- ✓ US Coast Guard Approved Course
- ✓ Compliant with STCW Requirements
- ✓ Rapid Turnaround on Certificate
- ✓ Fully Online Course & Assessment
- ✓ Cost-Efficient Means of Training
- ✓ In Partnership with Resolve Marine in the USA

### Pre-Requisites

No prerequisites are required to get entry on to this course, which can be delivered on board ship or ashore.



+ 44 (0) 161 763 4427



[www.virsec.org](http://www.virsec.org)



[training@virsec.org](mailto:training@virsec.org)